



Fraud Prevention Pack

9 Principles to Follow

KGI Life kindly reminds you that:
in case of suspicion of frauds, do abide by the following principles:

listen  | **hang up**  | **confirm by calling**  **165**

01



Ignore Impostors

If someone claims to be from a government agency and asks for remittance, hang up and verify. Police and investigators will never handle cases through phone calls or video calls.

02



Do Not Follow Strange Instructions

For online shopping, always use customer service information on the official website. Be careful for remittance requests. Do not provide personal information or OTP verification codes, and never click links sent by strangers.

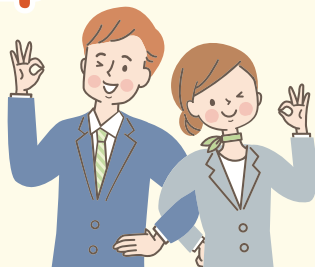
03



Beware of Online Socializing

Be cautious of online acquaintances who show excessive concern. Watch out for AI deepfake voices or faces pretending to be relatives or friends. Never transfer money, and agree on secret passwords with family and friends.

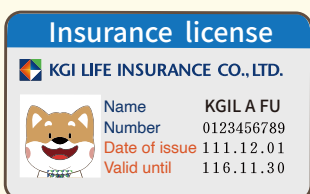
04



Avoid High-return Claims

All investments carry risks. Be cautious with mortgage collaterals. Do not add unknown contacts or join random investment groups. Always confirm that the company is legally registered before investing.

05



Do Not Sign Suspicious Insurance Policies

Purchase insurance only from registered agents. If you have doubts, verify both the agent and the policy with the insurance company or the Insurance Bureau.

06



Never Pay through Agents

Insurance premiums must be paid only via bank transfer, credit card, or remittance into the insurance company's official account. Always check authorization forms, confirm account names, and request receipts.

07



Do Not Take Illegal Job Offers

Always apply through licensed recruitment agencies. Do not pay unreasonable fees, do not take photos holding your ID, and beware of job scams.

08



Do Not Act as a Fraud Accomplice

Do not risk your freedom for small profits. Assisting in cash withdrawals, transfers, deliveries, or receiving goods may still make you an accomplice to fraud and subject to prosecution.

09



Do Not Fall for Property Scams

When buying or selling property, always read contracts carefully. Apply for cadastral change notifications and address-masking services on land records. Use a second contact number to add an extra layer of protection.

